

# SCRUTINY: ESSENTIAL GUIDE TO CRU BENEFITS AND APPEALS



Kennedys

# Introduction

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In writing this guide, we had in mind a broad spectrum of readers from the novice (for whom some of this may be new) through to the more experienced handlers who may find comfort from having a quick reference guide to the essential and key features of CRU benefits, NHS charges, offsetting, tactics, CRU reviews, MRN requests and appeals.

The guide includes explanation about features of the CRU scheme which occur commonly in practice and suggestions about how these issues can be appropriately addressed.

Kennedys' sCRUtiny team has specialist expertise and an excellent track record of success in handling CRU benefits and NHS charges issues and advising clients on reviews and appeals.

Our expertise allows us to predict with accuracy those cases which are likely to be successful and those which are not, so that insurers and defendants know they are investing time and cost wisely in entrusting their CRU appeals to us.

We hope you enjoy the guide and find it a useful reference tool.

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